



VACHERON CONSTANTIN
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**Client-First Service Expansion
to Hong Kong SAR, China, Singapore
and Australia**

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- Vacheron Constantin meets client expectations in Hong Kong SAR, China, Singapore and Australia with the launch of customer advisor supported phone sales, starting July 2021.
- This comes after successful launches in the United States, Europe, Japan and China.

Geneva, July 2021 – Vacheron Constantin, the world's longest continuously operating watch manufacture will now offer phone sales service to APAC region starting July 2021.

Clients from Hong Kong SAR, China, Singapore and Australia will now have the opportunity to select and purchase their timepiece of choice from those styles currently available on Vacheron Constantin's website, www.vacheron-constantin.com. In a centralized effort, timepieces on the Maison's website are available for sale over the phone, with a specific tab indicating the number to call to place orders.

Service-first customer advisors are now available to guide clients in their choices, answer questions, and facilitate a comfortable and easy purchasing journey. Once the phone order has been confirmed, clients can choose to pick up at a nearby boutique or complimentary shipping with turnaround times ranging between one and three days for Hong Kong and Singapore, and four to eight days for Australia.

Ever-focused on providing clients the services they deserve, Vacheron Constantin will also propose express delivery to clients in Singapore and Hong Kong. If the phone order is confirmed before noon on a weekday, the delivery will be scheduled on the same day, during the afternoon.

"It is part of Vacheron Constantin's mission to offer a superior service to its clientele of connoisseurs, thanks to our concierge team and boutique sales associates who are now available over the phone or in-person. We are therefore delighted to be introducing new ways to purchase a Vacheron Constantin timepiece to APAC region", says Laurent Perves, Vacheron Constantin Chief Marketing Officer.



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Founded in 1755, Vacheron Constantin is the world's oldest watch Manufacture in continuous production for over 265 years, faithfully perpetuating a proud heritage of watchmaking excellence and stylistic sophistication through generations of master craftsmen.

At the pinnacle of Haute Horlogerie and understated elegance, the Maison creates timepieces with unique technical and aesthetic signatures, and an extremely high level of finishing touches.

Vacheron Constantin brings to life unparalleled heritage and a spirit of innovation through its collections: Patrimony, Traditionnelle, Métiers d'Art, Overseas, Fiftysix, Historiques and Égérie. It also offers its discerning clientele of connoisseurs the rare opportunity to acquire unique and bespoke timepieces by means of its "Les Cabinotiers" department.

#VacheronConstantin

#OneOfNotMany



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